Pests

General guidance — your appliance make/model may differ. When in doubt, stop and contact PCPM.

Common symptoms

- Ants, roaches, mice, or other pests inside

Try this first

1. Remove food sources: store food in sealed containers, wipe crumbs, and take out trash regularly.
2. Fix moisture: report drips and leaks; do not leave standing water.
3. Note where and when you see pests and take photos — this helps the pest-control company.
4. Use bait traps placed out of reach of children and pets; avoid foggers/bombs.

Safety first

- Do not use foggers or mix chemicals; follow all label directions.
- Keep baits and traps away from children and pets.

When to call PCPM

Report pests to PCPM promptly (especially mice, roaches, bed bugs, or wasps near doors) with photos and locations.

Emergencies (no heat in freezing weather, active leak, no water, sparking/burning smell, sewage backup, security issue): call PCPM immediately at 417-844-6363. Non-emergencies: submit a request on the Tenant Portal or email pcpmrentals@gmail.com with photos.

Helpful links

- EPA — integrated pest management
- Springfield-Greene County Health Department